

Life Insurance

Aditya Birla Sun Life Insurance Company Ltd.
(A subsidiary of Aditya Birla Capital Ltd.)



ADITYA BIRLA
CAPITAL

1800-270-7000



DO YOU NEED ASSISTANCE IN SOLVING YOUR ABSLI POLICY RELATED QUERIES?

In these tough times, the health and well-being of our customers and employees are at the heart of Aditya Birla Sun Life Insurance. However, we also place importance on our customers’ policy related needs.

Hence, we request you to try the #DoltYourself or #DIY service with ABSLI - An initiative for customers to assist themselves with their policy related needs, from the safety and comfort of their choice, anytime!

I NEED TO MAKE A TRANSACTION

What all transactions can be done?



- Download & Set alert Policy Account Statement
- Download Premium Receipt
- Download & set alert Tax Certificate
- Download Policy Document
- EIA Updation
- Fund Switch
- Policy Revival

PROCESS TO MAKE TRANSACTION



Website: <https://lifeinsurance.adityabirlacapital.com/>

- **Step 1:** Click on Manage My Policy on website
- **Step 2:** Select Suitable Option
- **Step 3:** Enter Policy Number & DOB and Authenticate via OTP
- **Step 4:** Complete Transaction



Chatbot: <https://lifeinsurance.adityabirlacapital.com/>

- **Step 1:** Select Customer Service on Chatbot
- **Step 2:** Select Suitable option
- **Step 3:** Enter policy number Or 10 digit mobile and OTP Authentication
- **Step 4:** Complete Transaction



WhatsApp: 8828800040

- **Step 1:** Send HI on 8828800040
- **Step 2:** Enter policy number Or 10 digit mobile and OTP Authentication
- **Step 3:** Select Suitable option
- **Step 4:** Complete Transaction