

# Life Insurance

Aditya Birla Sun Life Insurance Company Ltd.  
(A subsidiary of Aditya Birla Capital Ltd.)



ADITYA BIRLA  
CAPITAL

1800-270-7000



## DO YOU NEED ASSISTANCE IN SOLVING YOUR ABSLI POLICY RELATED QUERIES?

In these tough times, the health and well-being of our customers and employees are at the heart of Aditya Birla Sun Life Insurance. However, we also place importance on our customers' policy related needs.

Hence, we request you to try the #DoltYourself or #DIY service with ABSLI - An initiative for customers to assist themselves with their policy related needs, from the safety and comfort of their choice, anytime!

### I NEED TO UPDATE OR MODIFY MY PROFILE

#### What can you update or modify in your profile



- Mobile/Email ID
- Address Change
- PAN
- Bank Details

### PROCESS TO UPDATE OR MODIFY MY PROFILE

#### Website: <https://lifeinsurance.adityabirlacapital.com/>



- **Step 1:** Click on Existing customer on website
- **Step 2:** Select Update Profile Tab
- **Step 3:** Enter Policy Number & DOB and Authenticate via OTP
- **Step 4:** Update your profile

#### Chatbot: <https://lifeinsurance.adityabirlacapital.com/>



- **Step 1:** Write Update profile on Chatbot
- **Step 2:** Select Suitable option you want to update
- **Step 3:** Enter policy number Or 10 digit mobile and OTP Authentication
- **Step 4:** Update your profile

#### WhatsApp: 8828800040



- **Step 1:** Send Update Profile on 8828800040
- **Step 2:** Select Suitable option you want to update
- **Step 3:** Enter policy number OR 10 digit mobile and OTP Authentication
- **Step 4:** Update your profile