### Life Insurance

Aditya Birla Sun Life Insurance Company Limited

1800-270-7000

**ADITYA BIRLA** 

(A subsidiary of Aditya Birla Capital Ltd.)



# DO YOU NEED ASSISTANCE IN SOLVING YOUR ABSLI POLICY RELATED QUERIES?

In these tough times, the health and well-being of our customers and employees are at the heart of Aditya Birla Sun Life Insurance. However, we also place importance on our customers' policy related needs.

Hence, we request you to try the #DoltYourself or #DIY service with ABSLI - An initiative for customers to assist themselves with their policy related needs, from the safety and comfort of their choice, anytime!

### I NEED TO MAKE A TRANSACTION

#### What all transactions can be done?



- Download & Set alert Policy Account Statement
- Download Premium Receipt
- Download & set alert Tax Certificate
- Download Policy Document

- EIA Updation
- Fund Switch
- Policy Revival

## PROCESS TO MAKE TRANSACTION

### Website: https://lifeinsurance.adityabirlacapital.com/

- Step 1: Click on Manage My Policy on website
- Step 2: Select Suitable Option
- Step 3: Enter Policy Number & DOB and Authenticate via OTP
- Step 4: Complete Transaction



### Chatbot: https://lifeinsurance.adityabirlacapital.com/

- Step 1: Select Customer Service on Chatbot
- **Step 2:** Select Suitable option
- Step 3: Enter policy number Or 10 digits mobile and OTP Authentication
- **Step 4:** Complete Transaction



#### WhatsApp: 8828800040

- Step 1: Send HI on 8828800040
- Step 2: Enter policy number Or 10 digits mobile and OTP Authentication
- **Step 3:** Select Suitable option
- Step 4: Complete Transaction