

PROTECTING INVESTING FINANCING ADVISING

21st August, 2018

Ref: No. ABCL/SD/MUM/2018-19/AUG/08

**BSE Limited** 

1<sup>st</sup> Floor, New Trading Ring, Phiroze Jeejeebhoy Towers, Dalal Street, Mumbai 400 001

Scrip Code: 540691 Scrip ID: ABCAPITAL Exchange Plaza, 5th Floor,

Plot. C/1, G-Block, Bandra-Kurla Complex, Bandra (East).

National Stock Exchange of India Limited

Mumbai 400 051
Symbol: ABCAPITAL

Dear Sir/Madam,

#### Sub: Intimation of Schedule of Analyst/Institutional Investor Meeting

Pursuant to Regulation 46(2)(o) of the Securities and Exchange Board of India (Listing Obligations and Disclosure Requirements) Regulations, 2015, the schedule of Analyst/Institutional Investor Meet at Insurance Day organized by Deutsche Bank is as under:

Name of Fund/ Company	Type of Meeting	Venue of Meeting	
Chanakya Asset Management			
HSBC Mutual Fund		Mumbai	
ICICI Prudential Mutual Fund			
Max Life Insurance	Group		
Motilal Oswal Asset Management	Meetings		
Temasek			
White Oak			

The investor presentation for Insurance Business discussed is also attached. The aforesaid information of this Meeting has been uploaded on the Company's website <a href="https://www.adityabirlacapital.com">www.adityabirlacapital.com</a>. Please note that no unpublished price sensitive information was shared during this Meeting.

Thanking you,

Yours sincerely,

For Aditya Birla Capital Limited

(Formerly known as Aditya Birla Financial Services Limited)

Savon huma Dage

Sailesh Daga Company Secretary Encl: a.a.

Cc:

Luxembourg Stock Exchange Market & Surveillance Dept., P.O. Box 165, L-2011 Luxembourg, Grand Duchy of Luxembourg

Citi Bank N.A.

Depositary Receipt Services 388 Greenwich Street 14<sup>th</sup> Floor, New York,

Aditya Birla Capital Ltd.

(Formerly known as Aditya Birla Financial Services Ltd.)
One Indiabulls Centre, Tower 1, 18th Floor, Jupiter Mill Compound,
841, Senapati Bapat Marg, Elphinstone Road, Mumbai 400 013
+91 22 4356 7000 | (F) +91 22 4356 7111
abc.secretarial@adityabirlacapital.com | www.adityabirlacapital.com



Citi Bank N.A. Custodial Services

FIFC, 11<sup>th</sup> Floor, C-54 & 55, G Block Bandra Kurla Complex Bandra (East), Mumbai 400 051

Listing Agent

Banque Internationale à Luxembourg SA 69 route d'Esch L - 2953 Luxembourg

Grand Duchy of Luxembourg

Registered Office:

Indian Rayon Compound, Veraval - 362 266. Gujarat. +91 28762 45711 CIN: L67120GJ2007PLC058890

# Aditya Birla Sun Life Insurance Company Limited *August 2018*

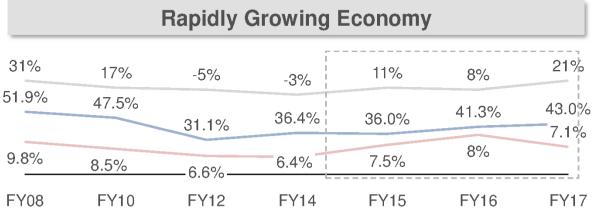


PROTECTING INVESTING FINANCING ADVISING

## POTENTIAL OF LIFE INSURANCE INDUSTRY IN INDIA



# Industry expected to grow at a CAGR of 15-18%



21% Premium Growth
43.0% Financial Savings
7.1% GDP Growth

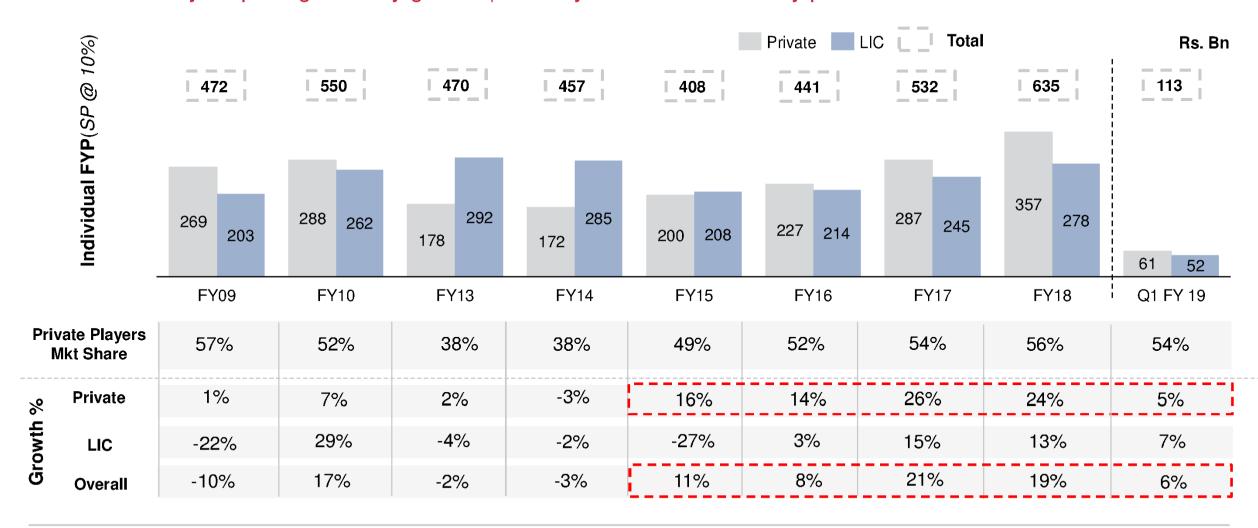


- India enjoys a demographic advantage with rising working population (726 Mn by 2030)
- India being a highly underpenetrated market offers huge business potential: Current LI penetration ~3%
- LI Industry expected to grow @ CAGR of 15%-18% in the next 2-3 years and private players to account for 60%+ market share
- Digitization, customized product proposition and non- traditional distribution channels to be new growth levers

# **INDUSTRY NEW BUSINESS TRENDS**



## Private Industry outpacing Industry growth | Last 3 years have been very positive



# **ABSLI - INTRODUCTION**



## **Operational Snapshot FY'18**



2.5 Lakhs

Individual NB Policies



Banca Partners



317 Bn

Individual NB Sum Assured



8000+ Full Time Employees



433 Branches

## Financial Snapshot - Q1 FY'19

Individual NBP* Growth	Gross VNB Growth	Overall Rank Market Share	Protection NBP Mix%	13 <sup>th</sup> M Persistency 61 <sup>st</sup> M Persistency
2,270 Mn	895 Mn	7th	200 Mn	72.4%
40%	84.4%	4.1%	9%	40.5%

Individual FYP grew by 40% y-o-y. Significantly higher than peer-group y-o-y growth

Industry: 6% | Private: 5% | Top 4 Private: -2%

Improved Rank by 2 spots to No.7

## Financial Snapshot – FY'18

Individual NBP* Growth	Gross VNB Growth	Overall Rank Market Share	Protection NBP Mix%	13 <sup>th</sup> M Persistency 61 <sup>st</sup> M Persistency
11,520 Mn	3,880 Mn	8th	482 Mn	75.2%
20%	38.1%	3.4%	5%	42.3%

\*Single Premium @ 10%

# STRATEGIC OBJECTIVES



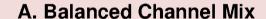
- 1 Balanced Channel Strategy
- A. Balanced Channel
  Strategy by Investing in
  new growth engines
- B. Drive Operating
  Leverage in Proprietary
  Channels
- C. Focus on profitable Group Business

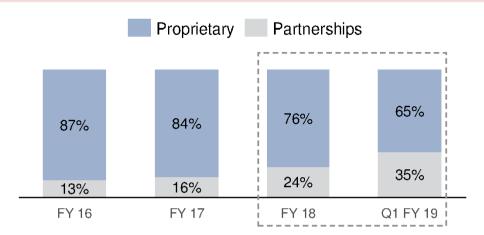
- 2 Value Creation
- A. Market competitive Net VNB margins
- B. EV Growth
- C. Improving quality of business.

- 3 Robust Operating Platform
- A. Focus on Digital Assets

# 1. BALANCED CHANNEL STRATEGY

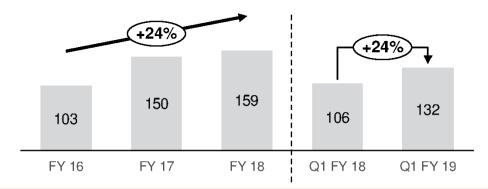






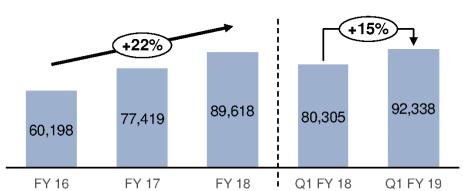
## **B. Operating Leverage in Proprietary Channels**

FLS Productivity (Rs'000 pm)

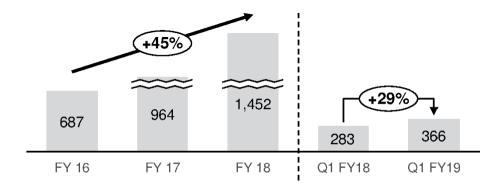


#### C. Value Accretive Group Business

AUM (Rs. Mn)

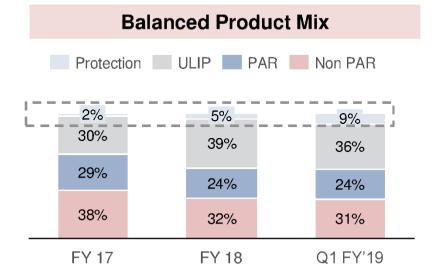


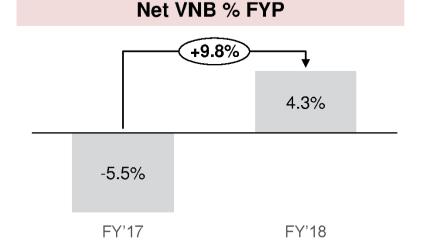
Risk Business (Rs. Mn)



# 2. VALUE CREATION (1/2)

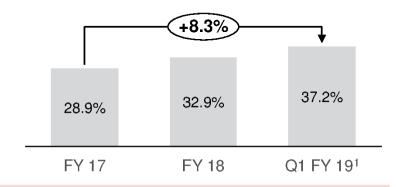






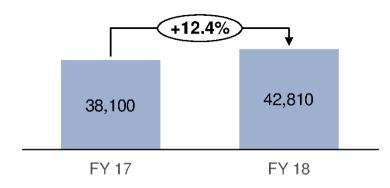
#### **Achieved Highest Margins**





#### **Embedded Value**

#### Indian Embedded Value (Rs. Mn)



## **Protection Mix has grown 4X**

Balanced Product mix with higher focus on Protection

Highest Gross Margins<sup>1</sup> at 37.2%

#### **Turned Net VNB Positive**

**Key Drivers** 

- Good Volume Growth
- Expense Management
- Increasing Protection Mix
- Improvement in Persistency

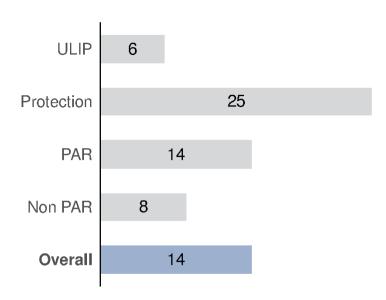
## **Strong EV Growth**

<sup>&</sup>lt;sup>1</sup> Based on Individual Business & Management Reporting

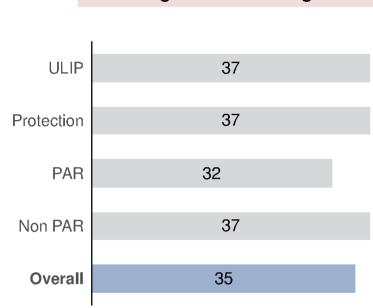
# 2. VALUE CREATION (2/2)



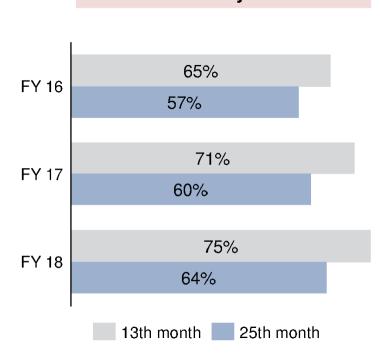




## Average Customer Age (1)



#### **Persistency Ratios**



**Average Premium Paying Term at 14 years** 

Average Customer Age has reduced to 35 years

Consistent increase in 13th and 25th month Persistency Ratios

<sup>(1)</sup> Parameters are pertaining to individual business

# 3. ROBUST OPERATING PLATFORM



## A. Focus on Digital Assets

#### **Client Acquisition**

#### **Onboarding**

- Direct Acquisition channel,
   complete revamp of online
   customer journey
- 75%+ new policies through
   digital applications (E-App)

#### On the Go Interaction

#### Chatbot

- Zero Waiting Time
- Personalized Experience
- Monthly users ~20K

## Portfolio Management

#### One ABC Customer ID

- One stop solution for all ABC products
- ~1.5 lakh customers registered till date







#### **Premium Quotes**

#### Premium Calculator

Instant Quote Generation





#### **Self Servicing**

#### Customer Self Service Portal

- All Key Services
- Self Service usage at ~50%



# Thank You